

OBJECTIVE CONNECT PRODUCT EDITIONS

FREQUENTLY ASKED QUESTIONS

When will Objective Connect be releasing the new editions?

As of 1st January 2019, Objective Connect is announcing two product editions that have been repackaged and made available – Objective Connect Standard and Objective Connect Enterprise. Please visit our website objectiveconnect.com for further information.

Objective Connect offers both Objective Connect Standard Edition and Objective Connect Enterprise Edition where both are made available through an Annual Subscription term license. Objective Connect also offers multi-year term license options for customers interested in a longer term commitment. For the Annual Subscription (Term) License, the subscription for Objective Connect Standard Edition includes Standard support where best effort applies. For the Objective Connect Enterprise edition, you will have Premium Support included in your annual subscription.

You can find more information about Objective Connect's support offerings within the Objective Connect Handbook.

Our organisation has purchased an Enterprise license contract. Will we have access to the new features in the new Objective Connect Enterprise edition from 1st January 2019?

Yes all enterprise customers will have access to these suite of features that the Enterprise Edition offers for the length of their existing contract.

What differences are there between the licensing options?

The Objective Connect Enterprise Edition will also give access to the integration capabilities we offer through Objective Connect Link for Objective ECM, Micro Focus Content Manager and SharePoint. There is an additional cost associated with Objective Connect Link. Please contact your Account Manager for more details.

To incorporate the release of the two editions, we have also launched a Premium Support offering. This tier of support is available for all Objective Connect Enterprise Edition customers. To find out more about Premium Support, please refer to the product support handbook.

Will there be a cost increase for the new revised product editions?

Yes, at the time of renewal. Please contact your Account Manager for more details.